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Learn to Negotiate Better

Don't allow those who are trained in negotiation skills to walk away with the better deal. Don't be short-changed by dominant negotiators. Start negotiating professionally and recognize when you're being manipulated. Jutta Portner is an international negotiation expert whose approach is based on the Harvard Concept. In this work, she introduces the latest and most cutting-edge negotiation techniques with numerous examples and exercises. The book's practical perspective sets it apart from conventional negotiation handbooks.

Negotiation is our daily business. We do it day after day. Do you generally think in advance about how you're going to negotiate? No? Don't worry – that's how most people are. Normally, everyday negotiations proceed in an unreflective and intuitive way.

After reading this book...

- you will know the basics, principles and specifics of cooperative negotiation as compared to competitive negotiation;
- you will have reflected and improved on your personal negotiation behaviour, and
- you will be equipped to handle difficult negotiating partners and unfair strategies in a professional way.

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References:

Volkswagen AG, DAIMLER AG, Procter& Gamble GmbH, Kraftfoods GmbH, AIRBUS AG, Eurocopter AG, VOITH GmbH, Wacker Chemie AG, BASF AG, Clariant AG, SIEMENS AG, GIZ and German Ministry for Economics, and many more. For more: www.c-to-be.de

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Your Training Book for

Business and Private Life

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Jutta Portner is a Dynamic Management Trainer and Business Coach with advanced knowledge in human resources and organisational development disciplines based on international standards. She has more than 15 years' experience training organisations in negotiation, conflict management and project management and offers a proven ability to link strategy with people and organisational change. She has a strong track record of enhancing communication skills and improving operational efficiencies, with a superior client service rating.