

Content

Preliminary

1 GROUNDWORK

Definition of the league

Who goes before what

The leadership rank

The concept HIGH PERFORMANCE AND THE HUMAN TOUCH

Definition "HIGH PERFORMANCE"

Definition "THE HUMAN TOUCH"

The scales' principle

Requisite for staff high performance

Requisites for first class leadership

Basic principles for first class leadership

II THE 35 POINTS OF FIRST CLASS LEADERSHIP

Inner Leadership

1. Recognise who you are
2. Believe in yourself
3. Face up to difficult matters
4. Develop passion for the matter
5. Deal with things in spite of uncertainty
6. Be aware of your emotional state
7. Get assistance if needs be
8. Appreciate the seed as well as the harvest
9. Consider and heed small successes

Implementary Leadership

10. Proceed to action

11. Act according to a plan
12. Build up a team together
13. Keep going new ways
14. Develop personal courage
15. Lead plainly and simply
16. Go step by step
17. Show yourself as a manager
18. Ensure commitment of agreements
19. Develop your staff
20. Let go
21. Lead individually and with variation

Outer Leadership

22. Convey overall objectives
23. Keep an open ear to staff's wishes and ideas
24. Be predictable for your staff
25. Believe in your staff
26. React to mistakes in a performance-promoting manner
27. Give your staff self esteem
28. Convey responsibility and authority to your staff
29. Give your staff your time
30. Set a good example
31. Commit and push your staff
32. Wait on your staff
33. Vouch for your staff
34. Be fair up to the finish
35. Recognise that you can only win together or not at all

III REALISATION

Conclusion

Self-commitment

ANNEX

Acknowledgements

Self-assessment profiles

Inner Leadership – my profile

Implementary Leadership – my profile
Outer Leadership – my profile

The author